

Naval Medical Center Portsmouth Navy Pharmacy Call Center Changes



EFFECTIVE MONDAY, AUGUST 2, the following pharmacies will return to same-day service for prescription pick-up:

Branch Health Clinic Boone Pharmacy (Monday – Friday, 7 a.m. to 4 p.m.)

**Branch Health Clinic Dam Neck Pharmacy
(Monday – Friday, 7:30 a.m. to 3:30 p.m.)**

**Branch Health Clinic Norfolk (Sewell’s Point) Pharmacy
(Monday – Friday, 7 a.m. to 4 p.m.)**

Branch Health Clinic Oceana Pharmacy (Monday – Friday, 7 a.m. – 4 p.m.)

**Branch Health Clinic Yorktown Pharmacy
(Monday – Friday, 7 a.m. to 3:30 p.m.)**

TRICARE Prime Clinic Chesapeake (Daily, 7:30 a.m. to 4 p.m.)

TRICARE Prime Clinic Suffolk (Daily, 7:30 a.m. to 4 p.m.)

TRICARE Prime Clinic Virginia Beach (Daily, 7:30 a.m. to 4 p.m.)

Drive-thru pick-up pharmacy locations are:

**Branch Health Clinic Boone Pharmacy and Scott Center Annex Pharmacy
(Monday – Saturday, 7:30 a.m. to 5 p.m.)**

If your prescriptions are sent electronically by your outside civilian provider to Boone, Oceana and Norfolk pharmacies, they must now be processed in person.

*** The last day to use the Navy Pharmacy Call Center
(servicing Boone, Oceana, and Norfolk) is July 31.***

Refills must still be activated through AudioCare at (757) 953-6337